

Dear Mr. Carl,

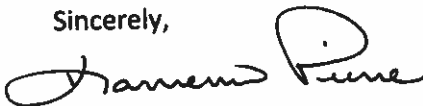
I don't often write letters like this; however, my recent experience at AIT Pleasure Craft was amazing. Working with Mr. Tony Barnak was handled with standout service; that I felt you should know about it.

---

My boat engine has been giving me problems for the last year or two. I was referred to Mr. Barnak and I was not disappointed. Tony was efficient and fair. He kept me advised on the status of the repairs and maintained a high level of professionalism.

Mr. Carl it was a pleasure to deal with Tony Barnak at AIT Pleasure Craft. Please accept this letter as my thanks to you and Tony for the superior service.

Sincerely,



Karriem Pierre

Assistant Vice President  
Financial Solutions Advisor

Consumer Banking and Merrill Edge  
Merrill Edge